



Buckeye Tick Test

Refund Policy

The Buckeye Tick Test staff will make every effort to test your tick(s) for pathogens. However, in certain situations, the tick sample may not be sufficient to test. In those rare situations, you will receive an email indicating that the lab could not test your tick(s) and that your order has been cancelled. You will receive a full refund.

If upon receiving your specimen we determine that it is not a tick, you will receive an email that the specimen you submitted is not a tick and that your order has been cancelled. You will receive a full refund.

Note that refunds will be made to the credit card/debit card used when the original order was placed. We are unable to issue a refund via check or any other payment method.